



Australian Aluminium Anodizers  
AAA PowderCoating  
AAA Aluminium

## Operations update for 'COVID-19 STAGE 4 RESTRICTIONS'

In accordance to the STAGE 4 RESTRICTIONS on Victoria businesses announced by the Premier of Victoria, AAA will remain **OPEN** for business with a COVID-Safe Plan in place.

While we will have to modify how we go about our day to day work, we will endeavor to provide our customers with the same high level of service we pride ourselves on offering.

With the situation being constantly evolving, we will continue to monitor any new guidelines or announcements from the Victoria Government and any changes imposed on us will be communicated with you as soon as possible.

However, some changes are coming into effect immediately from August 6<sup>th</sup> for the safety of our staff and customers and are outlined below.

- We are consolidating our office and warehouse hours, with access on site for deliveries and pickups strictly restricted to:
  - Monday - Thursday: 7.00am - 3.30pm
  - Friday: 7.00am - 1.30pm
  - Saturday-Sunday: Closed
- We will be **CLOSED** to the general public retail customers, only servicing our trade account customers.
- For our account customers, we will no longer be taking enquiries or orders face to face. All enquiries and orders can be sent to [sales@aaaonline.com.au](mailto:sales@aaaonline.com.au) or over the phone on (03) 9546 4633
- Any essential visitors will be temperature checked upon arrival and are required wear a mask, sanitize their hands and adhere to strict physical distancing at all times while on site.
- All deliveries/pick-ups are to be contactless, with drivers remaining in open and well-ventilated areas.

We appreciate these are trying times for everyone, so we ask that everyone follows the guidelines as laid out by the state government while remaining calm, patient and respectful. Doing so will help us all make it through this challenging time together.

Be safe, and if you have any questions please feel free to contact us.

Warm regards,

Faye Merkouris  
Managing Director